

Xplornet Tech Tool 1221

HV2 Beam Key Update

This Tech Tool is an amendment to Tech Tools 1214 and 1216 and supersedes requirements and instructions provided in those tech tools. Going forward please reference this Tech Tool for the Beam Keys you are required to use for installations, conversions and service calls on the HV2 platform.

Beam Keys

Each beam is tied to specific co-ordinates in our systems. The pTRIA will automatically find the co-ordinates as part of activation; using the wrong beam key will cause an error during work order completion that can only be corrected by restarting the pointing process with the correct key for the beam you are in, which also must match what is on the work order. You are encouraged to confirm beam keys with your dealership before departure to the customer's location.

Dealers will find the Beam key on the work order under the Installation Contact Information and must provide this to the installer for every HV2 Work Order.

Installation Contact Information	
Installation Contact Street	Installation Contact Phone
Installation Contact City	Latitude 48.074088
Installation Contact Province	Longitude -73.531697
Installation Contact Postal Code	Beam ID HV2 404
Installation Contact Country	Beam Key 7FF2-WLF7-488S-87RM-VCHF-WC44

Please note the following Beam Keys are subject to change.

Beam ID	Beam Type	Install Key
1	Large User	TGNH-CXJN-HXKB-DVF4-X2HS-BF8K
2	Large User	HVL4-X5B6-7CXQ-2KLJ-FGSD-MKX2
3	Large User	WQWL-BDBK-VK3G-2QL7-FDKS-SVLN
4	Large User	WQS8-DDSF-MK5K-G45S-K3L8-45HB
8	Large User	D23X-3N3R-NTF6-MNKF-L8QH-97DV
9	Large User	HLJ5-4S34-XX9W-M23P-QXSB-64F7
12	Large User	3MX7-FP23-BV8V-6XXM-H58B-LWC6
13	Large User	7D4C-45ND-CBXH-2NCQ-DHX5-MKC9
14	Large User	N8H4-LL56-VDQQ-8WKH-WD4D-VCR2
21	Large User	HBSK-WXMM-87L9-HQP7-767Q-HGCJ
22	Large User	RSC7-FSD2-B2MT-R5CL-G479-74Q5
23	Large User	48G8-2HM3-VMTV-BG4K-KJGD-HPX6
24	Large User	83B2-QX87-3RTR-T4RK-P85D-2GW3
25	Large User	JH56-BTB4-3TMW-CMMN-THC9-FFM7

26	Large User	H2FW-GQFQ-4XR5-T75D-X4JK-9BQT
27	Large User	LWMS-MR5V-NLV2-NP2B-CGDJ-L8SQ
28	Large User	HFLH-PRKN-WDKB-DMG4-CFWW-X89K
29	Large User	LTHN-S9CH-FH4D-WQ75-RHMJ-CSML
30	Large User	XTGG-QJG9-JJFM-PLKT-CHP2-X3RD
31	Large User	LRST-RB6S-KPF7-FBP9-QS8L-VTGW
38	Large User	SVTS-C2JV-J273-R28G-PPPM-3Q6R
39	Large User	84QD-7N3C-SG5P-MVXQ-7D24-DVDG
40	Large User	BCCP-QP6J-CWVD-89D4-J6MR-T9HM
41	Large User	XK8C-GNTD-PT6J-23MW-N2T7-55K9
42	Large User	LWLB-TC9D-5KKH-649X-V4R6-65W8
43	Large User	K8RQ-5KQW-BKF4-MRWD-3V6P-D2GS
44	Large User	W493-X3G8-CG2T-FDXL-3QVB-KS45
45	Large User	4CQ3-SDD5-572Q-2PRP-KKSF-4T32
46	Large User	QFQ8-GSQF-KS6K-X7XV-6KD8-3LFB
47	Large User	T8G5-7SR3-WR5W-RRWJ-JXRG-2D57
48	Large User	5J37-FK52-6KGT-VCLL-T9DB-VRG5
49	Large User	DQH9-8HJG-F4VK-LVXT-54R4-J87C
50	Large User	5HJR-LRJX-MLB5-S87D-CC9L-7K7T
51	Large User	6WTQ-GBVW-PVH4-D4MD-DCWP-Q3KS
64	Large User	XHTK-TPLM-2QM9-63R7-883V-S6BJ
65	Large User	P4RS-B6FV-H643-595G-FPCH-2V3R
66	Large User	HLD2-5Q77-9CWR-2DXM-JHSG-47V3
68	Large User	L3PM-G58L-95SG-8HJ2-LTRS-KNJP
398	Small User	G98L-D2XM-LLW9-GPX2-HJRW-NQLJ
399	Small User	6T6P-8P8J-3PSD-2RQ6-GXDR-39KM
400	Small User	PPTN-NXVH-HXHD-JKF5-DFHR-T79M
401	Small User	VJWF-Q3X8-LMTL-LB5V-KNH5-9L9D
402	Small User	N2X3-CBM5-PN7Q-5M5J-XPT9-W3B2
403	Small User	9VKQ-53JW-8G84-GSCB-SD6N-DH7S
404	Small User	W54T-FGQV-N3D3-6MK9-LHDN-F7FR
405	Small User	WS2K-VFNL-3GP8-K9K2-L9HX-GVCH
406	Small User	FMCV-2FQS-P748-LF9H-F9SJ-8W3X
339	Small User	57QV-3C4T-SPC8-BBKG-XPBJ-KTDX
340	Small User	TBXV-7WXP-QJF5-XXHD-99JM-PGBT
341	Small User	MCXJ-8WWP-J5VC-DNR4-8CCW-RDML
342	Small User	TSQ4-PPF6-PH3R-CRWJ-PLWF-D653
343	Small User	HKDX-XLDR-NFP6-S7VD-XJPM-3VPV
344	Small User	323M-QFCK-HSXF-FHN7-HWXV-8NNN

Contact us

If you have questions about this bulletin, contact Xplornet Dealer Support at 1-866-841-6004 or dealer.support@corp.xplornet.com.