

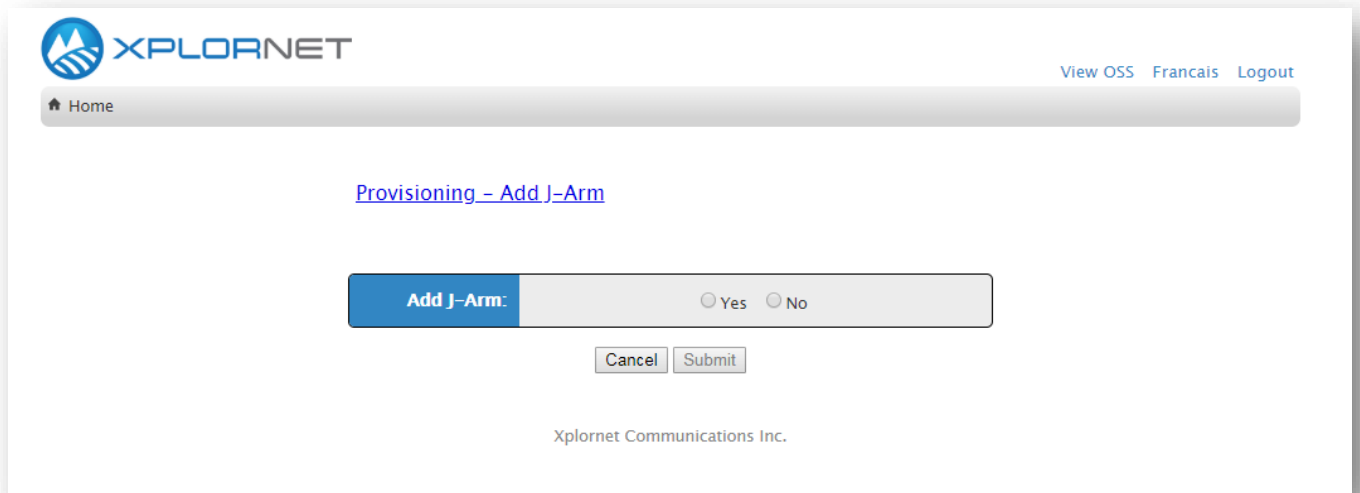
Xplornet Tech Tool 1242

New J-Arm Equipment Record on Fixed Wireless

On August 1, 2019 J-Arm's will show up as a new Subscription Information Code and as a new Equipment record on New Installs and Conversions. This Tech Tool provides instructions for the updated screens when completing a New Install and Conversion work order. The screen is not available on Swaps and will not be recovered as part of a Recovery work order.

Description

Below is an image of the new screen located just before the Complete Work Order screen.



XPLORNET

View OSS Francais Logout

Home

[Provisioning - Add J-Arm](#)

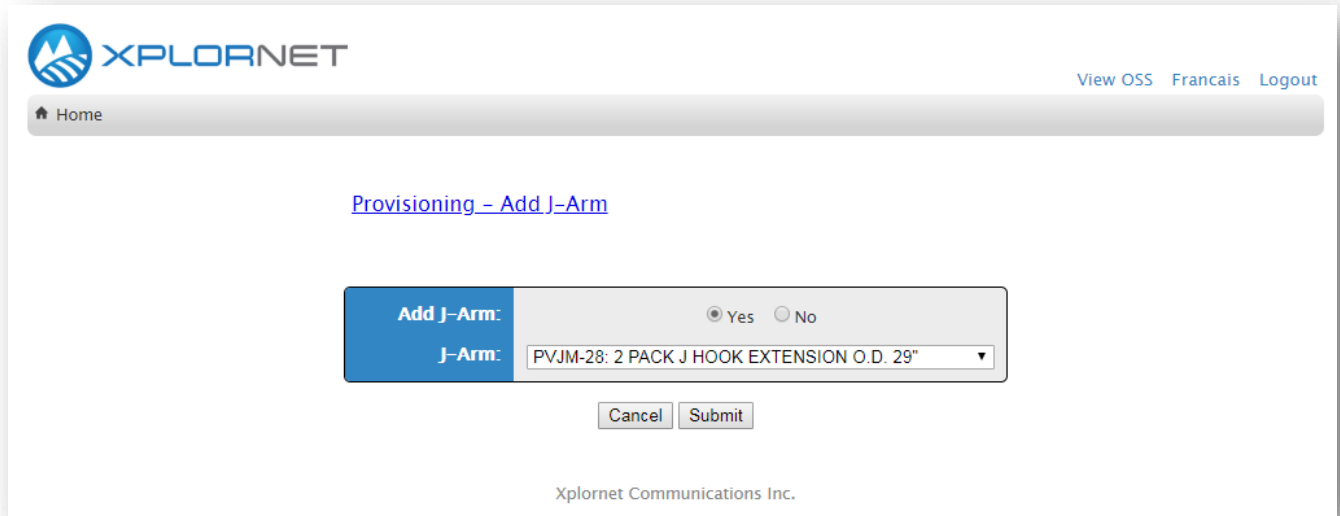
Add J-Arm: Yes No

Cancel Submit

Xplornet Communications Inc.

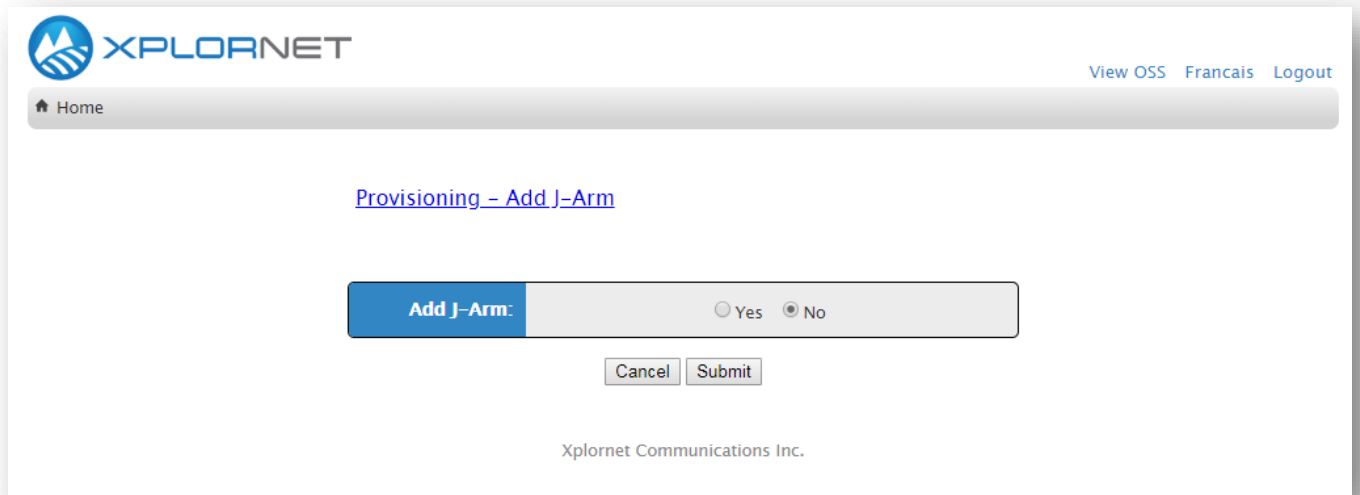
Note: The Submit button will be greyed out until the J-Arm selection is made.

If a J-Arm was installed, select Yes and choose the J-Arm type from the drop down



The screenshot shows the Xplornet web interface. At the top left is the XPLORNET logo. At the top right are links for "View OSS", "Francais", and "Logout". Below the logo is a "Home" link with a house icon. The main heading is "Provisioning - Add J-Arm". The form contains a blue "Add J-Arm:" button, a radio button for "Yes" (which is selected), a radio button for "No", and a dropdown menu for "J-Arm:" with the text "PVJM-28: 2 PACK J HOOK EXTENSION O.D. 29" and a downward arrow. Below the form are "Cancel" and "Submit" buttons. At the bottom center is the text "Xplornet Communications Inc."

If a J-Arm was not installed, select No and click Submit



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Contact us

If you have questions about this bulletin, contact Xplornet Dealer Support at 1-866-841-6004 or dealer.support@corp.xplornet.com.