Xplornet Tech Tool 1229

Xplornet Hub 2.0: SmartRG SR616

This Tech Tool describes the new model of the SmartRG Hub 2.0. We will be shipping the new model for installation of the Xplornet Wireless Router and the Xplornet Home Phone products; this does not replace the ZTE Hub 2.0 as both will be in market. We are not able to process a swap to the new Smart RG Hub 2.0 for either the Xplornet Wireless Router or the Xplornet Home Phone services at this time. Please only use for new professional installs until further notice.
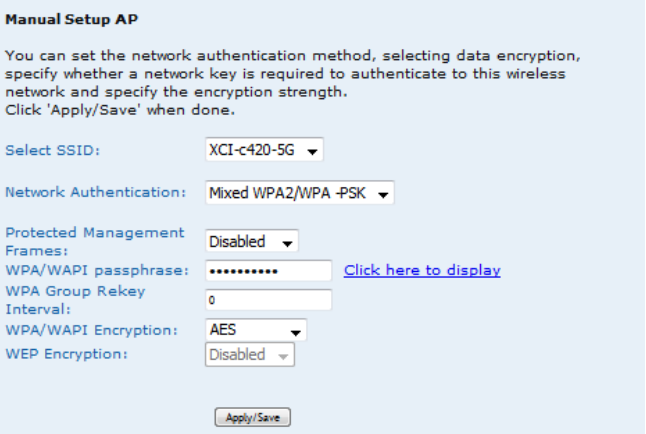
SmartRG Hub 2.0

Description

Xplornet will be deploying SmartRG Hub 2.0 alongside the existing model manufactured by ZTE. The SmartRG model will function identically to the existing ZTE model when it comes to functionality and the provisioning process for new installations. It does have a different Graphical User Interface that you will need to understand how to navigate should you be setting up a customer's WiFi network.

WiFi Setup

Step 1	Open a web browser and navigate to **192.168.229.1/admin**	**192.168.229.1/admin**
Step 2	Login with the defaults Username: admin Password: adminXXXX XXXX = the last 4 digits of the Hub 2.0 serial number	Serial No. / N° de série SR616AA01B-5002200

Step 3	Click Manage gateway (advanced)	
Step 4	Select Wireless from the menu bar, then select the desired frequency: • 2.4 GHz for longer range • 5 GHz for closer devices Ensure Enable Wireless has a check in the box This is also where you can change the network name or SSID. Click Apply/Save to save your changes.	
Step 5	In the left menu click Security to change the WiFi Password. Enter the customer's desired password into the WPA/WAPI passphrase field. Click Apply/Save to save your changes.	

Contact us

If you have questions about this bulletin, contact Xplornet Dealer Support at 1-866-841-6004 or dealer.support@corp.xplornet.com.